

## Volunteer Role Profile: Visitor Experience volunteer

The gallery facilitator role is to provide an added value experience for visitors to the galleries at Oriol Môn. In order to provide a positive learning experience for visitors to Oriol Môn you will assist the visitor in interpreting the range of collections in the art gallery and history gallery.

### Tasks

- Assist visitors with interpreting collections explain the significance of different artefacts within the collection.
- Maintain the Discovery Den area and assist visitors with the different activities available in the area.
- Occasionally to carry out handling collections sessions with the public, this will involve showing and interpreting some of our loan boxes to the public.
- Maintaining and assisting the public with the art cart in the art gallery

### Role Suitability

This role would be suitable for people who enjoy interacting with the public and working with objects and/or art, who can work independently or within a small team. An interest in the heritage of the island and the arts is desirable. The ability to communicate in Welsh and English would be ideal for this role.

### Additional Information

**Staff Contact:** Nicola Gibson: Visitor Experience Manager

**Email:** [Nicolagibson@ynysmon.gov.uk](mailto:Nicolagibson@ynysmon.gov.uk) **Telephone:** 01248 752014

**What you will need to bring with you:** Comfortable clothing suitable to the task. PPE (personal protection equipment) clothing will be provided where necessary.

**Training:** Upon starting you will be given an induction to the service and the opportunity to shadow a member of the Front of House team. Training will be provided for certain tasks where necessary.

**Time:** Once a week or more if possible

**Expenses:** Travel expenses between home and volunteering place will be provided. Details for claiming expenses will be provided in your induction.

**This role is purely voluntary and this arrangement is not meant to be a legally binding one or an employment contract.**